

**Conference Committee on Agenda**  
New York Marriott at the Brooklyn Bridge

Monday, April 25, 2022: 8 a.m. – 12:15 p.m.  
Tuesday, April 26, 2022: 9 a.m. – 12:10 p.m.

The Conference Committee on Agenda met separately two times following the Joint Meeting with the trustees' Committee on the General Service Conference on April 24, 2022. The committee accepted the report of the trustees' committee and considered the following agenda items:

A. Review suggestions for the theme of the 2023 General Service Conference.

The committee recommended the following theme for the 2023 General Service Conference: "A.A.'s Three Legacies – Our Common Solution."

B. Review presentation/discussion topic ideas for the 2023 General Service Conference.

The committee recommended the following presentation theme and topics for the 2023 General Service Conference:

Presentation Theme: "General Service – Our Mighty Purpose and Rhythm"

Presentation Topics:

1. "Our Common Perils and Common Solution"
2. "Using A.A.'s Literature in Carrying the Message"
3. "Fostering a Thriving Three Legacy Culture"

C. Discuss workshop topic ideas for the 2023 General Service Conference.

The committee recommended the following workshop topic for the 2023 General Service Conference: "Practicing Our Twelve Traditions Across All Group Settings"

New business:

The committee recommended that the General Service Board develop a status report on the progress and outcomes from the 2013-2015 Conference inventory and include a draft plan for another Conference inventory with considerations of its value, timeline and approach to be brought back to the 2023 Conference Committee on Agenda.

Committee Considerations:

- The committee expressed appreciation for the special Board presentation related to the participation of online groups in the U.S./Canada service structure at the 72nd General Service Conference.

The committee agreed that a sharing session with more time for a broader range of perspectives from among Conference members would be helpful. The committee requested that the General Service Board conduct an interactive sharing session at the 73rd General Service Conference on the participation of online groups in the U.S./Canada service structure and include the following question within the framework of the sharing session:

- What are the successes and challenges at the group, district and area levels with respect to this topic?

The committee elected Mitchell Brown, Area 09 Mid-Southern California, chairperson; and Bryon Bensen, Area 74 Northern Wisconsin/Upper Peninsula Michigan, alternate chairperson.

**Conference Committee on Cooperation with the Professional Community**  
New York Marriot at the Brooklyn Bridge

April 24, 2022: 3 – 4 p.m.  
April 25, 2022: 9 a.m. – Noon  
April 26, 2022: 9 a.m. – Noon

The Conference Committee on Cooperation with the Professional Community met separately three times in addition to the Joint Meeting with the trustees' Cooperation with the Professional Community/Treatment and Accessibilities Committee (C.P.C./T.A.) on April 24, 2022. The committee accepted the report of the trustees' committee and made no recommendations.

Committee Considerations:

- The committee reviewed a progress report on the LinkedIn page implementation and an update from the senior digital communications analyst. The committee requested that a progress report be brought back to the 2023 Conference Committee on C.P.C. and suggested that it include the following content:
  - An additional cadence strategy that increases the number of posts per month developed over the year.
  - A strategy of posting often, to increase the search result ranking.
  - Posts targeted to professionals on topics such as A.A. anonymity, Self-Support, cooperation without affiliation, and our public relations policy.
- The committee also discussed a comprehensive approach in exploring and optimizing digital resources. The committee requested that the staff secretary send a memo to the trustees' Public Information Committee with the following suggestions to be included as part of the Comprehensive Media Plan (CMP):
  - Explore effective ways to post videos and documents on non-A.A. platforms.
  - Noting the multiple committee and Board discussions on the use of QR codes, identify where and how to approach QR code usage in A.A. materials at C.P.C./P.I. events.
- The committee reviewed the suggested revisions to the draft pamphlet "A.A. in Your Community" and received an update from the executive editor. The committee offered additional suggestions and asked the staff secretary to forward a memo to the trustees' C.P.C./T.A. committee with additional sharing and suggestions on the content. The committee requested that a progress report or

final draft pamphlet be brought back to the 2023 Conference Committee on Cooperation with the Professional Community.

- The committee reviewed a progress report on the development of an outward facing pamphlet for mental health professionals and expressed their appreciation. The committee noted that utilizing a focus group was a useful approach to explore and identify the needs of mental health professionals when they are addressing the suffering alcoholic. The committee asked that the staff secretary forward a memo with additional suggestions to the trustees' C.P.C./T.A. committee. The committee requested that a progress report or draft pamphlet be brought back to the 2023 Conference Committee on Cooperation with the Professional Community.
- The committee considered a request to create a new pamphlet designed to help C.P.C. committees reach as many doctors as possible and took no action, noting that many healthcare professionals may lack the time to meet with C.P.C. committees and that health care systems differ in the U.S. and Canada. The committee suggested that service material could be developed for A.A. members on how to speak with their own healthcare provider about Alcoholics Anonymous.
- The committee reviewed the C.P.C. Kit and Workbook and asked that the following suggestions be incorporated:
  - Develop a disclaimer that clarifies that the printed version of the items in the kit may not reflect the most up to date revisions on aa.org. Online versions will reflect the most updated versions.
  - Include a list of changes of revised pamphlets and service materials based on the A.A.W.S. literature policy.
  - Include experience from online, in-person and virtual C.P.C. events and activities.
  - Use accessible formats for all digital devices.

The committee elected Shannon Cordell, delegate for Area 72, Tennessee, chairperson; and Alison Hand, delegate for Area 61, Rhode Island, alternate chairperson.

**Conference Committee on Corrections**  
New York Marriott at the Brooklyn Bridge

April 25, 2022, 9 a.m. – Noon  
April 26, 2022, 8 a.m. – 1:25 p.m.

The Conference Committee on Corrections met separately two times following the Equitable Distribution of Workload meeting with the trustees' Literature Committee and the Joint Meeting with the trustees' Corrections Committee on April 24, 2022. The committee accepted the report of the trustees' Corrections Committee and made no recommendations.

Committee Considerations:

- The committee reviewed the Corrections Kit and Workbook and provided a detailed list of revisions to the trustees' Corrections Committee for their consideration. During their discussion, the committee noted the increased use of online A.A. meetings in correctional facilities and suggested that G.S.O. staff gather shared experience regarding online meetings in correctional facilities for addition to the Corrections Workbook.
- The committee discussed the request to reconsider use of the term "person in custody" in A.A. literature and took no action. The committee affirmed the need for language that is inclusive and non-stigmatizing, as expressed by the 71st General Service Conference. The committee also discussed that implementation of the advisory action was already in place and that it would be premature at this time to reconsider the action.
- The committee discussed the request to limit changes to the book *Alcoholics Anonymous* and took no action. While the committee discussed the concerns expressed by the Fellowship, the committee noted that we operate on a system of trust and checks and balances, and agreed that A.A.'s Twelve Concepts adequately provide guidance to our trusted servants to make decisions that reflect the informed group conscience of the Fellowship as a whole.
- The committee suggested that during the development of the 5th Edition Big Book the trustees' Literature Committee consider including a reference in the section of Appendices III and IV that additional information is available on [www.aa.org](http://www.aa.org).

The committee discussed the request to make A.A. literature changes slowly and with A.A.'s primary purpose in mind and took no action. The committee agreed the cadence and role of the annual General Service Conference already provides the appropriate guidance. The committee also noted that through Concept Four, "The Right of Participation," all members of Alcoholics Anonymous are invited to participate in the year-long process of the General Service Conference.

The committee elected Kurt Wageman, delegate for Area 29 Maryland, chairperson; and Candice Camper, delegate for Area 18 Idaho, alternate chair.

**Conference Committee on Finance**  
New York Marriott at the Brooklyn Bridge

April 25, 2021: 9 a.m. – Noon

April 26, 2021: 9 a.m. – Noon

The Conference Committee on Finance met separately two times following the Equitable Distribution of Workload Meeting with the Trustees' Literature Committee and the Joint Meeting with the Trustees' Finance and Budgetary Committee on April 24, 2022. The committee accepted the report of the trustees' committee and made no recommendations:

Committee Considerations:

- The committee reviewed the Self-support Packet and requested that the trustees' Finance and Budgetary Committee undertake a full review of the service items in the packet. The committee compiled a list of suggestions for the service material in order to provide language that is clear and consistent for the U.S. and Canada.
- The committee requested that the trustees' Finance and Budgetary Committee review the service materials and the pamphlet "Self-Support: Where Money and Spirituality Mix" to clarify that although contributions are sent to the General Service Office, contributions are made to the General Service Board of Alcoholics Anonymous. The committee asked that an update report or draft pamphlet reflecting the changes be brought to the 2023 Conference Committee on Finance for review.
- The committee discussed the agenda item "Consider request to add a historical disclaimer to the front of the book *Twelve Steps and Twelve Traditions*" and took no action. The committee agreed that the current introduction in the book *Twelve Steps and Twelve Traditions* already addresses concerns regarding the language in the book.
- The committee discussed the agenda item "Consider request that all proposed changes to the book *Twelve Steps and Twelve Traditions* be handled in footnotes" and took no action. The committee agreed that they did not want to mandate a specific format for possible changes to a future Conference. The committee noted that future proposals for changes should be considered by the group conscience of each Conference.

The committee elected Jeff Stephens, delegate for Area 86, Western Ontario, chairperson; and Tandy Wallack, delegate for Area 02, Alaska, alternate chairperson.

**Conference Committee on Grapevine and La Viña**  
New York Marriott at the Brooklyn Bridge

April 24, 2022: 5-6 p.m.  
April 25, 2022: 9 a.m. – Noon  
April 26, 2022: 9 a.m. – Noon

The Conference Committee on Grapevine and La Viña met separately two times following the Joint Meeting with the AA Grapevine Corporate Board on April 24, 2022. The committee accepted the reports of the board chairperson and the publisher and made no recommendations.

Committee Considerations:

- The committee reviewed the progress report on the AA Grapevine Workbook revisions and looks forward to having it available on the website, in English and Spanish. The committee also forwarded editorial suggestions for the workbook to the Grapevine office.
- The committee reviewed the progress report on the Grapevine and La Viña Instagram accounts and requested a progress report be brought back to the 2023 Conference Committee on Grapevine and La Viña. The committee appreciated the diligence of the AA Grapevine Corporate Board in considering anonymity protection when developing content for both Instagram accounts. The committee also appreciated the dedication and enthusiasm the staff applied to the Instagram accounts. The committee also forwarded suggestions to the Grapevine office to encourage members to submit anonymity-protected content to Instagram pages.
- The committee agreed to forward to the AA Grapevine Corporate Board the suggestion that Grapevine produce in the year 2023 or later:
  1. Best of Dear Grapevine (working title)  
Previously published letters from the pages of Grapevine by A.A. members which were printed in the magazine's letters section, Dear Grapevine.
  2. Book for Newcomers (working title)  
Previously published stories by A.A. members sharing helpful tools and suggestions during their first year in sobriety.
  3. Best of La Viña II (working title) (La Viña book)  
Spanish-speaking A.A. members share their experience, strength and hope, from the pages of La Viña.
  4. Prayer & Meditation (working title) (La Viña Book)

Previously published stories by Spanish-speaking A.A. members sharing about the many ways they practice Step Eleven (possibly including some translated stories from the GV version).

- The committee discussed the wide-ranging impact the AA Preamble change has had on the Fellowship. The committee felt that after careful consideration of Fellowship feedback, it would be premature to quantify the impact when many A.A. members are still either uninformed or ambivalent about the change. The committee emphasized that at every level of our Conference process there is a reciprocal responsibility of all A.A. members and trusted servants, of participation and communication, to embrace the guiding principles of trust and transparency.
- The committee requested that the Grapevine office consider the feasibility of producing or utilizing American Sign Language (ASL) content.

The committee elected Normand P., delegate for Area 90, Northwest Quebec, chairperson; and Amber N., delegate for Area 58, Oregon, alternate chairperson.

**Conference Committee on Literature**  
New York Marriott at the Brooklyn Bridge

April 24, 2022: 5 – 6 p.m.  
April 25, 2022: 9 a.m. – 2:30 p.m.  
April 26, 2022: 9 a.m. – Noon

The Conference Committee on Literature met separately three times following Joint Meetings with the trustees' Literature Committee on April 24, 2022. The committee accepted the report of the trustees' committee and considered the following agenda items:

- A. Review draft language regarding safety and A.A. to be included in *Living Sober* and the pamphlet "Questions and Answers on Sponsorship."

The committee recommended that the pamphlet "Questions and Answers on Sponsorship" be revised to add the following text regarding safety and A.A.:

1. In the section "For the person wanting to be a sponsor" (p. 14) under the heading "What does a sponsor do and not do?":

Stresses the importance of A.A. being a safe place for all members and encourages members to become familiar with service material available from the General Service Office such as "Safety in A.A. – Our Common Welfare."

2. In the section "For groups planning sponsorship activity" (p. 23), under the heading "How does sponsorship help a group?" add a fourth paragraph:

Sponsorship can also help a group to create a welcoming and secure environment. Safety is an issue affecting all members and it is important for groups to remain accessible to all who are seeking recovery. Sponsorship can help keep the group focused on the common welfare.

The committee recommended that the booklet *Living Sober* be revised to add the following paragraph regarding safety and A.A. in chapter 29, page 76:

"Of course, A.A. is a reflection of the larger society around us and problems found in the outside world can also make their way into the rooms of A.A. But by keeping the focus on our common welfare and primary purpose, groups can help provide a safe and secure environment for all their members."

B. Review draft pamphlet “The Twelve Steps Illustrated.”

The committee recommended that the draft pamphlet “The Twelve Steps Illustrated” be approved with minor editorial revisions.

C. Review progress report regarding the pamphlet “The Twelve Concepts Illustrated.”

The committee recommended that the video animation of the pamphlet “The Twelve Concepts Illustrated” (currently published by the General Service Board of A.A., Great Britain) be adapted and produced by the Publishing department.

D. Review draft of the revised pamphlet “Young People and A.A.”

The committee recommended that the draft of the pamphlet “Young People and A.A.” be approved.

E. Discuss the existing version of the pamphlet “Twelve Traditions Illustrated.”

The committee recommended that the pamphlet “Twelve Traditions Illustrated” be updated with non-offensive, contemporary text and illustrations.

F. Discuss G.S.O. Publishing updates per the A.A.W.S. print policy:

1. Review the draft update of the pamphlet “Is A.A. for You?”

The committee recommended that the updated pamphlet “Is A.A. for You?” be approved.

2. Review the draft update of the pamphlet “Is There an Alcoholic in Your Life?”

The committee recommended that the updated pamphlet “Is There an Alcoholic in Your Life?” be approved.

3. Review the draft update of the pamphlet “Frequently Asked Questions About A.A.”

The committee recommended that the updated pamphlet “Frequently Asked Questions About A.A.” be approved.

4. Review the draft update of the pamphlet “This Is A.A.”

The committee recommended that the updated pamphlet “This Is A.A.” be approved.

G. Consider an update of the book *Experience, Strength and Hope*.

The committee recommended that a second volume of the book *Experience, Strength and Hope* be developed with the stories dropped from the Fourth Edition of the Big Book, *Alcoholics Anonymous*, and that a progress report be brought to the Conference Committee on Literature once development of the publication is in progress.

#### Committee Considerations:

- The committee reviewed the 2022 matrix of A.A. recovery literature. The committee agreed to follow up with the Publishing Department with suggestions regarding the usefulness and purpose of the recovery literature matrix and looks forward to reviewing the matrix at their meeting during the 2023 General Service Conference.
- The committee reviewed a draft pamphlet based on A.A.'s Three Legacies and offered additional suggestions for the trustees' Literature Committee to consider. The committee requested that a draft pamphlet or progress report be brought back to the 2023 Conference Committee on Literature.
- The committee reviewed a progress report on the update of the pamphlet "Too Young?" The committee requested that a progress report or draft pamphlet be brought back to the 2023 Conference Committee on Literature.
- The committee reviewed a progress report on the update of the pamphlet "A.A. for the Black and African-American Alcoholic." The committee requested that a progress report or draft pamphlet be brought back to the 2023 Conference Committee on Literature.
- The committee reviewed a progress report on the update of the pamphlet "A.A. for the Native North American." The committee requested that a progress report or draft pamphlet be brought back to the 2023 Conference Committee on Literature.
- The committee reviewed a progress report regarding development of a Fourth Edition of the book *Alcohólicos Anónimos*. The committee requested that a progress report or draft manuscript be brought back to the 2023 Conference Committee on Literature.
- The committee reviewed a progress report regarding the translation of the book *Alcoholics Anonymous* (Fourth Edition) into plain and simple language. The committee requested that a progress report or draft manuscript be brought back to the 2023 Conference Committee on Literature.
- The committee reviewed a progress report regarding strategy to make current literature accessible in all possible formats. The committee encourages the trustees' Literature Committee to continue in their efforts to make literature

accessible in all formats and provided several suggestions for more e-literature and other accessible digital platforms, such as Liquid Mode PDF for mobile screens.

- The committee reviewed the Subcommittee Report on Tools to Access the Big Book (TABB) and several requests for development of study guides from the Fellowship. The committee also reviewed the minutes of the discussions on this item by the trustees' Literature Committee. The committee noted that additional information would be needed in order to provide direction on these requests. The committee requested that the trustees' Literature Committee provide further information regarding the purpose of the proposals and examples of what Big Book or *Twelve Steps and Twelve Traditions* study guides would look like.
- The committee reviewed a draft of the Literature Committee workbook and noted that the development of the workbook is moving in the right direction. The committee provided several suggestions regarding the length and content of the workbook and requested that a revised draft be brought back to the 2023 Conference Committee on Literature for review.
- The committee discussed the changes to the text of the book *Twelve Steps and Twelve Traditions* resulting from advisory actions of the 71st General Service Conference and took no action. The committee noted that there does not appear to be a consensus on the changes among A.A. members at the local level.
- The committee reviewed a progress report regarding development of a Fifth Edition of the book *Alcoholics Anonymous*. The committee requested that a progress report or draft manuscript be brought back to the 2023 Conference Committee on Literature.

The committee elected Jenn Daly, delegate for Area 07, Northern Interior California, chairperson; and Eloy Mendoza, delegate for Area 46, New Mexico, alternate chairperson.

**Conference Committee on Policy/Admissions**  
The New York Marriott at the Brooklyn Bridge

January 5, 2022: 7:30 – 8:30 p.m.

April 24, 2022: 4 – 6 p.m.

April 25, 2022: 9 a.m. – 12:30 p.m.

April 26, 2022: 9 a.m. – 12:30 p.m.

The Conference Committee on Policy/Admissions met three times following the Equitable Distribution of Workload Meeting with the trustees' Literature Committee on April 24, 2022, and considered the following agenda items:

- A. Discuss the procedure: "Process for Approving Observers to the Conference."

The committee recommended that the "Process for Approving Observers to the Conference" be changed. The revised process would allow the Policy/Admissions committee to approve routine admissions from structures outside the U.S. and Canada without having to poll the full Conference. As with the current process, the trustees' General Service Conference Committee and then the General Service Board would first need to approve the request prior to forwarding it to the Policy/Admissions committee for their action.

The committee recommended that the Scope of the Conference Committee on Policy/Admissions which currently reads:

Admissions function: Is responsible for reviewing all requests for admissions to the Annual Meeting of the General Service Conference.

Be revised to read:

Admissions function: Is responsible for reviewing all requests for admissions to the Annual Meeting of the General Service Conference; and for approving routine requests for admissions from A.A. service structures outside of the U.S./Canada service structure to observe the Annual Meeting of the General Service Conference.

And that the following be added to the Procedure of the Conference Committee on Policy/Admissions:

Procedure

1. To approve routine requests from qualified representatives of other A.A. service structures to observe the Annual Meeting of the General Service Conference.

- B. Consider request to restore a paragraph in the story “Freedom from Bondage” in the book *Alcoholics Anonymous*.

The committee recommended that the paragraph in the story “Freedom from Bondage” which was removed due to pagination issues from the Fourth edition of the book *Alcoholics Anonymous* be restored in all future printings and publications in which the story is included.

- C. Discuss report on the Equitable Distribution of Workload process.

The committee recommended that the compilation of all Conference committee background be made available annually on or before February 15 in English, French, and Spanish.

#### Committee Considerations:

- The committee reviewed the progress report from the Subcommittee on Equitable Distribution of Workload regarding year one of the three-year pilot. The committee noted that the plan allowed fifty more delegates to participate more equitably in the Conference committee process and appreciated the spiritual aspect of that accomplishment. The committee also noted the workflow, communication, and scoring tool challenges documented in the report, as well as the significant challenges to areas and to the group conscience process caused by moving up the deadline for submitting proposed agenda items to September 15. The committee hopes that whatever can be done to address these challenges will be done over the next two years of the pilot.
- The committee reviewed the G.S.O. general manager’s report regarding General Service Conference site selection, noting with appreciation the level of detail regarding specific sites considered. The committee requested that the next site selection report provide detail on the financial, logistical, and spiritual implications of holding the General Service Conference at other locations throughout the eight regions of the U.S./Canada service structure, perhaps in rotation with the New York City metropolitan area.
- The committee reviewed the dates for the 2026 General Service Conference. In order to provide additional flexibility to the General Service Office management in contracting the most cost-effective and appropriate venues for the General Service Conference, the committee agreed to select three proposed dates for the 76th General Service Conference. The committee selected the following dates in order of preference for the 76th General Service Conference: April 26-May 2, 2026; April 19-25, 2026; and May 3-9, 2026. The committee noted that these proposed Conference dates do not conflict with any significant holidays and allow the Fellowship ample time before the Conference to review and discuss agenda items. The committee asked that all Conference members be notified of the final dates

for the 76th General Service Conference as soon as they are finalized by G.S.O. management.

- The committee reviewed with appreciation the progress report on the development of a process using virtual meeting technologies for polling the General Service Conference between meetings and looks forward to continued development of the process.
- The committee reviewed the progress report from the trustees' Ad Hoc Committee on the Participation of Online Groups in the U.S. and Canada Service Structure and expressed appreciation for the ad hoc committee's work. Given the Fellowship's interest in this topic and a desire for accountability to the Conference, the Conference Committee on Policy/Admissions requests a progress report be provided as part of their background material in advance of the 73rd General Service Conference.
- The committee considered the request to revise the pamphlet "Questions and Answers on Sponsorship" to reflect shared experience on service sponsorship and took no action. The committee felt that the topic of service sponsorship is well addressed in the current version of the pamphlet "Questions and Answers on Sponsorship" and in the current *A.A. Service Manual/Twelve Concepts for World Service*.

Committee recommendation made pre-Conference:

The committee recommended that two persons from A.A. in Brazil, Maria do Carmo Angelin Inojosa Zarré and Ana Elisa Limeira, Board of Trustees "Class B," and one person from A.A. in Argentina, a trustee, be admitted to the 72nd General Service Conference as observers.

*Note: This item was passed using the Conference Polling process*

The committee elected Andrea Heimkreiter, delegate for Area 56 Southwest Ohio, chairperson; and Barbara Ruiz, delegate for Area 68, Southwest Texas, alternate chairperson.

**Conference Committee on Public Information**  
New York Marriott at the Brooklyn Bridge

April 25, 2022: 8 a.m. –Noon  
April 26, 2022: 8 a.m. – Noon

The Conference Committee on Public Information met separately two times following the Joint Meeting with the trustees' Public Information Committee on April 24, 2022. The committee accepted the report of the trustees' committee and considered the following agenda items:

A. Review suggested revisions to the pamphlet "Understanding Anonymity."

The committee recommended the following revisions to the pamphlet "Understanding Anonymity." The question and answer that currently reads:

*Anonymity in the digital age*

Q. I maintain an Internet website and a personal page on a social media site. I also belong to an online meeting. At what level should I protect my anonymity on the Internet?

A. Publicly accessible aspects of the Internet such as websites featuring text, graphics, audio, and video can be considered the same as publishing or broadcasting. Unless password-protected, a website requires the same safeguards that we use at the level of press, radio, and film. Simply put, this means that A.A.s do not identify themselves as A.A. members using their full names and/or full-face photos.

Be changed to:

*Anonymity in the digital age*

Q. I maintain a website and social media pages. At what level should I protect my anonymity on the Internet?

A. Publicly accessible aspects of the Internet such as websites featuring text, graphics, audio, and video can be considered the same as publishing or broadcasting. Unless password-protected, a website requires the same safeguards that we use at the level of press, radio, and film/video. Simply put, this means that A.A.s do not identify themselves as A.A. members using their full names and/or full-face photos.

It is suggested that when A.A.s gather as A.A.s or as an A.A. group on social media pages and other similar platforms that these pages are set to “private” rather than “public.”

B. Review suggested text addition to the pamphlet “Understanding Anonymity.”

The committee recommended the following text addition to the pamphlet “Understanding Anonymity.”

Q. Are virtual A.A. meetings considered “Public”?

A. These online gatherings are not streamed to the general public; however, information about the meeting is provided to A.A. members, potential members, and the general public similar to in-person meetings.

Many members feel comfortable using their full names and making their faces visible to fellow members and those new to A.A. However, some members/attendees have felt more comfortable having their camera off and just listening or using first name and last initial only. For safety purposes, some groups have provided helpful reminders in their group format that picture taking, or screen shots are not in keeping with anonymity principles.

C. Consider request to retire and replace the “A.A. Fact File.”

The committee recommended that the outdated “A.A. Fact File” be retired.

D. Discuss 2022 Analysis Report on the A.A. Membership Survey.

The committee recommended that format changes, two new questions and six changed questions on a 2022 membership survey questionnaire, be approved.

New questions

12. Have you attended an A.A. meeting virtually (online or by phone)? (if yes, answer question 12b)

12b. Do you prefer virtual meetings or in-person meetings?

- In-person
- Virtual
- Both equally

13. What attributes do you prefer or need in meetings you attend?

- accessibility (such as no stairs, or served by public transportation)
- held in a particular language (please list language)
- other members similar to me (please describe how)
- additional characteristics (please describe)

Changed questions

14. What is your age? \_\_\_\_\_ years

15. Which of these best describes you:

- Male
- Female
- Prefer to describe

16. Relationship status:

- Single, never married
- Married or Life Partner
- Divorced
- Separated
- Widowed
- Prefer to describe \_\_\_\_\_

17. Racial and ethnic background (Check **all that apply**)

- Asian
- Black, or African American
- Hispanic, Latino, or Spanish origin
- Native American, Alaska Native, First Nations, or Indigenous
- Pacific Islander or Hawaiian Native
- White, Caucasian, or European American
- Prefer to describe \_\_\_\_\_

18. What is your employment status now? (Check **one** only)

- Employed full time
- Employed part time
- Unemployed and looking for work
- Unemployed, not currently looking for work
- Student
- Retired
- Homemaker

19. If you are employed, what is your job? \_\_\_\_\_

E. After a thorough review of the professional survey methodologist report detailing actions to perform a sound membership survey, the committee recommended that a 2022 A.A. Membership Survey be conducted with a budgeted cost not to exceed \$20,000. The process will include mailing, digital back-end response and analysis, creation of message and distribution, including a “How to video” for groups/members.

Committee Considerations:

- The committee reviewed and accepted the 2022 Public Information Comprehensive Media Plan (CMP). The committee expressed support for the vision and architecture

and reported that this version of the CMP brings a practical and implementable plan into vision. The committee agrees it serves as an inventory of ongoing work and plans, a guideline for the General Service Office and AA Grapevine Office in their work, budgeting processes, and HR planning to effectively support A.A. members in carrying the message to all who suffer from alcoholism.

The committee offered the following suggestions for the next iteration of the CMP to be brought back to the 2023 Conference Committee on Public Information.

- Continue to focus on standardizing a unified stylistic approach in our messaging and media.
  - Create a synopsis or executive summary of the CMP as the complete document is detailed.
  - Now that we have a CMP that outlines many channels of work the committee requested the Trustees ensure we do not lose the work that is captured and avoid trying to branch off into too many directions and digital platforms.
  - Consider the creation of a short video capturing how a Comprehensive Media Plan can be a helpful guidepost as we seek to use new and existing communication platforms, in keeping with our Traditions.
  - The committee recognized that we are a Fellowship of varying technical abilities. The committee noted the importance of ensuring we are not leaving anyone with technical barriers behind.
  - Include additional information in the CMP on how Alcoholics Anonymous can connect with the professional community.
  - Use consistent A.A. language throughout the CMP versus more marketing or business terminology.
- The committee reviewed and accepted the trustees' PI Committee report on the usefulness and effectiveness of the A.A.W.S. YouTube account. The committee offered the following suggestions and looks forward to a report to be brought back to the 2023 Conference Committee on Public Information.
    - Staff continue to update the A.A.W.S. YouTube account to maximize its effectiveness as a social media channel to carry the message to the alcoholic.
    - Improve the ability to search and locate our A.A.W.S. YouTube channel as members have shared it is difficult to find and many are unaware that we have a YouTube channel.
    - Consider adding more Spanish video content.

- The committee reviewed and accepted the 2022 trustees' Public Information Committee report on the Google Ads performance. The committee encouraged G.S.O. to develop an annual project calendar relating to Google Ads. The committee noted that the office should continuously optimize the Google Ads campaigns based on standard best practices in keeping with A.A. Traditions focusing on target audiences utilizing A.A. literature we currently have and that may be developed. The committee offered the following suggestions and looks forward to the report to be brought back to the 2023 Conference Committee on Public Information:

The G.S.O. Communications Department in cooperation with the staff secretary should make the following updates to the campaigns to ensure improved campaign performance.

- Evaluate and experiment with ad targeting
  - Creation of more and diverse content
  - A/B test ad copy and design
  - Add/remove keywords and negative keywords
  - Change keyword match type
  - Test multiple landing page options
  - Approve/deny basic campaign suggestions provided by Google Ads
  - Review analytics on messaging to ensure it is reaching the target audience
  - Include keyword testing of AA Google Ads searches to ensure they are being made available to those seeking help with a drinking problem.
- The committee reviewed and accepted the G.S.O. Communications Services Department report on the A.A.W.S. Meeting Guide App. The committee looks forward to a report to be brought back to the 2023 Conference Committee on Public Information. The committee suggested that the Meeting Guide App keep its focus on providing information on locating A.A. meetings.
  - The committee reviewed and accepted the 2021 annual reports from the trustees' Public Information Committee regarding aa.org. The committee finds the website is easier to navigate and user-friendly. The committee suggested that G.S.O. continue to improve our search engine optimization, setting priorities and reasonable goals to move forward.
  - The committee reviewed and accepted the 2021 annual report "AAGV/La Viña Website, Marketing and Podcast" regarding aagrapevine.org. The committee finds recent modernization of the Grapevine website to be effective and inviting. The committee finds the AA Grapevine Podcast is well received by many A.A. members and an effective method for sharing the collected voices of A.A. members. The committee noted that the current hosts might limit attraction to all members, potential members, or professionals and to consider the full intended audience regarding diversity, attraction, and belonging.

- The committee reviewed and accepted the distribution and tracking information for the video PSAs:
  1. Sobriety in A.A.: My Drinking Built a Wall
  2. Sobriety in A.A.: When Drinking is no longer a Party.

The committee encourages enhancing our future tracking and distribution to include comparison analytics to other non-profits with public service announcement distribution.

- The committee reviewed and accepted the 2022 report on the “Relevance and Usefulness of Video Public Service Announcements.” The committee found the current Conference-approved PSAs to be relevant and useful. In assessing the need for a new video PSA, the committee did not see the need at this time.
- The committee reviewed and accepted the 2022 trustees’ Public Information Committee feasibility research on paid placement of PSA videos on streaming platforms and requested that further research be conducted. The committee offered the following suggestions and looks forward to a report to be brought back to the 2023 Conference Committee on Public Information.
  - Committee members would like to see additional research comparing paid versus donated media value ads and the effectiveness of these different approaches.
  - Include research on Canadian streaming platforms to better understand PSA regulations and the specific streaming platforms found within Canada.
  - Focus on obtaining A.A. member feedback from various age groups on the desire from the Fellowship to embark on A.A. paid placement ads on streaming platforms.
- The committee reviewed the progress report and G.S.O. Podcast Plan and considered all the proposals, and the work completed this past year. The committee met with the Grapevine publisher, Communication Services staff, and Publishing staff who responded to key questions. The committee suggested that the trustees’ Public Information Committee, G.S.O. Communication Services Department, and A.A.W.S. Publishing Department in cooperation with the staff secretary, focus on proposal one, to consider moving in the direction of creating a G.S.O. Podcast using the AA Grapevine podcast experience.

The committee shared that the focus described in the 2021 Advisory Action, “Podcasts providing sharing within the Fellowship and information about A.A. to the public be produced and distributed by G.S.O. in cooperation with the Grapevine Office,” is on target and that G.S.O. can create episodes on many service-related discussion topics.

The committee feels that the different topic focus will help avoid competing with the Grapevine Podcast. To support the successful continued development of the G.S.O. Podcast the committee offers the following suggestions and looks forward to a progress report to be brought back to the 2023 Conference Committee on Public Information.

- Entrust G.S.O. to manage the podcast's creation and adherence to A.A. principles to allow the seamless production of a regular series of episodes.
  - Ask the trustees' Public Information Committee to research the best methods for future podcast episodes to be completed in Spanish and French.
  - Develop the methodology to invite participants in recorded sessions based on topics to include our trustees, staffs, and members in the episodes.
  - Establish internal and external resources to support the production of the G.S.O. Podcast. It may be helpful to engage freelance support that brings experience on creative Podcast development and formatting.
  - Implement analytics as described in the G.S.O. Podcast Plan to report annually to the Conference Committee on Public Information.
- The committee considered the suggestion to revise the flyer "A.A. At a Glance" and requested that the trustees' Public Information Committee and staff secretary focus improvements based on the following suggestions and looks forward to a progress report or draft flyer to be brought back to the 2023 Conference Committee on Public Information.
    - Keeping most of the content messaging of this effective Public Information tool, modernize the look and language of the flyer.
    - Remove any reference to the word "drunk."
    - Update the contribution and self-support language to remove any reference to a dollar amount of contribution.
- The committee considered the suggestion to revise the pamphlet "Speaking at Non-A.A. Meetings" and asked that the trustees' Public Information Committee move forward with the update. The committee asked that the staff secretary start with the draft pamphlet provided for review. In addition, the committee shared their own editorial revisions. Finally, the committee requested the staff secretary send a memorandum to the A.A.W.S. Publishing Department of all changes and looks forward to a progress report or draft pamphlet to be brought back to the 2023 Conference Committee on Public Information.

- The committee considered the request to replace the “A.A. Fact File” with a service material version of a new digital P.I. Press Media Kit. The committee reviewed the new digital P.I. Press Media Kit and offered suggestions to the “Who are A.A. members” and the “24-hour plan” sections.
- The committee considered the request to create a new form of communication to address anonymity on social media by reviewing a draft survey developed to gather shared experience from the Fellowship. The committee requested the trustees’ Public Information Committee and staff secretary focus on distributing the survey, to all age demographics, particularly a young population, and obtain results that will inform decisions on any future new form of communication. The committee looks forward to a progress report to be brought back to the 2023 Conference Committee on Public Information.
- The committee discussed the content and format of the P.I. Kit and Workbook. The committee noted the updated content list provided by the staff secretary and agreed to all the changes.

The committee elected Mary Marchand, delegate for Area 76, Wyoming chairperson; and Richard McCrimmon, delegate for Area 80, Manitoba, alternate chairperson

**Conference Committee on Report and Charter**  
New York Marriot at the Brooklyn Bridge

April 24, 2022: 6 – 8 p.m.  
April 25, 2022: 9 a.m. – Noon  
April 26, 2022: 9 a.m. – Noon

The Conference Committee on Report and Charter met three times following the Equitable Distribution of Workload Meeting with the trustees' Literature Committee on April 24, 2022, and considered the following agenda items:

- A. Review *The A.A. Service Manual Combined with Twelve Concepts for World Service*, 2021-2023 edition.

The committee recommended that chapters 8, 9, 10, 11 and 12 of *The A.A. Service Manual* be revised to correct inaccuracies and to provide clarity and consistency on the roles, responsibilities and relationships between the General Service Office, AA Grapevine, and A.A. World Services, Inc.

Note: Because 2023 is a printing year these changes would be reviewed by the A.A.W.S. Board, AA Grapevine Board, and the General Service Board prior to being brought to the Conference Committee on Report and Charter. This process is in keeping with the 2018 advisory action regarding review of *The A.A. Service Manual Combined with Twelve Concepts for World Service*.

- B. Discuss Conference Committee on Report and Charter Composition, Scope and Procedure.

The committee recommended that items 5 and 6 that relate to Regional Directories be removed from the Scope of the Report and Charter Composition, Scope and Procedure.

(Note: Regional Directories are no longer being produced.)

Committee Considerations:

- The committee accepted a report from the Publishing Department outlining the General Service Office process for timely and accurate preparation and publication of the 2022 General Service Conference *Final Report*.
- The committee discussed the General Service Conference *Final Report* and noted the following:

The committee reiterated their support for last year's committee consideration and appreciated the use of digital versions and encouraged the Conference coordinator to continue noting the availability of these in pre-Conference documents.

The committee noted the importance of the *Final Report* and encouraged area delegates to make its local reporting innovative and fun, especially considering the use of new digital technologies.

The committee also noted the importance and effectiveness of making use of Fellowship Connection to connect the trusted servants in the service structure to the digital version of the *Final Report*. The committee suggested that the following local efforts might be helpful in these initiatives:

- An area or district thank you letter and an invite to the area assembly with a link to the *Final Report*.

(Note: Fellowship Connection lists GSR's and these trusted servants can be introduced to their DCM and/or area delegate and be invited to participate in the local district and area discussions of the General Service Conference.)

- Areas consider making the *Final Report* accessible in newly digital formats.
- The creation of a local anonymity-protected voice only power point.

(Note: The *Final Report* reflects Conference actions and discussions, therefore the committee wanted to express that the *Final Report* is an extension of the experience we learn about in *The A.A. Service Manual*.)

- The committee discussed the request to include the GSR preamble in the pamphlet "GSR: Your Group's Link to A.A. as a Whole" and took no action. The committee agreed that the GSR pamphlet adequately describes the role and purpose of a GSR. The committee agreed that this statement is better left to local group autonomy.
- The committee reviewed the progress report from A.A.W.S. Publishing on a new section to be added at the end of the *Twelve Concepts for World Service* titled "Amendments." Bill W. references an Amendments section in the introduction to the *Twelve Concepts for World Service* and the committee wanted to reaffirm the 2021 advisory action that: "A new section be added at the end of the *Twelve Concepts for World Service* titled 'Amendments,' and that it contain an updated version of the Concept XI essay that incorporates the information in the current footnotes and endnotes, along with comprehensive descriptions of the current General Service Board committees." The committee requested that the staff secretary work with A.A.W.S. Publishing on a draft update of the section to be brought back to the 2023 Conference Committee on Report and Charter.

- The committee reviewed several chapters of *The A.A. Service Manual* and wanted to note the following.

*The A.A. Service Manual* can be utilized for all individuals involved in the General Service structure. The text is not limited to new people in service or only GSRs. Class A trustees, appointed committee members, nontrustee directors and other roles in general service should be able to draw upon the experience shared in specific chapters.

- The committee followed up on the 2021 committee consideration regarding updating and continuing to make available the print listing of Central Offices, Intergroups and Answering Services for the United States and Canada (Item F-25). The committee discussed the estimated cost to fulfill this request as well as results of a poll involving 107 Intergroup/Central Offices and decided unanimously to request the General Service Office retire this document and remove it from [aa.org](http://aa.org). The committee noted that cooperation between local areas, districts and Intergroups/Central Offices is important in helping prospective A.A. members find Alcoholics Anonymous, highlighting that local services coupled with data stewardship can help ensure accuracy of Intergroup/Central Office locations. In addition, the committee encouraged communication and sharing of ideas through the ICOAA seminar and the General Service Conference. The committee recognizes an overdependence on G.S.O. and recognizes that in some cases the necessity and importance of local relationships is overlooked.
- The committee discussed the request that the chapter titled “The Doctor’s Opinion” be returned to page one, as it was in the First Edition of the book *Alcoholics Anonymous* and took no action. The committee noted that Bill W. was involved in the repagination of *Alcoholics Anonymous* for the second edition. It was also noted that such a change would impact other pieces of A.A. literature that reference pages in the book *Alcoholics Anonymous*. The committee added that they did not recognize a strong “spiritual need” to revert to the original pagination.
- The committee discussed a possible edition of *The A.A. Service Manual* in American Sign Language (ASL). While aware of the long list of projects and current workload at G.S.O., the committee requested that the A.A.W.S. Board research the need for and feasibility of a translation of *The A.A. Service Manual Combined with the Twelve Concepts for World Service* into ASL and asks that a report be brought to the 2023 Conference Committee on Report and Charter. In addition, the committee encourages local areas, districts, and Intergroups/Central Offices to make ASL interpretation and service opportunities more accessible to the Deaf community.

The committee elected Denise Mlynarick, delegate for Area 50, chairperson; and Jack McDonald, delegate for Area 62, alternate chairperson.

**Conference Committee on Treatment and Accessibilities**  
New York Marriott at the Brooklyn Bridge

April 25, 2022: 9 a.m. – Noon  
April 26, 2022: 9 a.m. – Noon

The Conference Committee on Treatment and Accessibilities met separately two times following the Equitable Distribution of Workload Meeting with the trustees' Literature Committee and the Joint Meeting with the trustees' Cooperation with the Professional Community/Treatment and Accessibilities Committee on April 24, 2022. The committee accepted the report of the trustees' committee and considered the following agenda items:

- A. Consider request to revise the pamphlet "The A.A. Group" to reflect the importance of the group as a "spiritual entity" as stated in the Long Form of Tradition Five.

The committee recommended that the Long Form of Tradition Five be added to the pamphlet, *The A.A. Group* on page twelve in the section "What is an A.A. Group?" at its next printing.

Committee Considerations:

- The committee discussed and accepted a progress report on the development of a revision to the pamphlet "A.A. for the Older Alcoholic." The committee requested that the trustees' Cooperation with the Professional Community/Treatment and Accessibilities Committee keep the following suggestions in mind:
  - Include stories of only those who found recovery from the age of 60 years or older.
  - Form a working group to help gather sharing from A.A. members who found recovery after age 60.
  - Consider who is the target audience.
  - Conduct a broader call out for stories through multiple distribution methods.
  - Include stories of senior alcoholics with health issues, are hard of hearing, are immigrants, and have experience in finding recovery or barriers to online meetings.
  - Consider a new format for the pamphlet that is more accessible, noting that the current foldable format is challenging to open and navigate pages for those who may have dexterity challenges.

The committee also provided additional notes on gaps in the stories to the committee secretary to be forwarded to the trustees' Cooperation with the Professional Community/Treatment and Accessibilities Committee.

The committee requested that a progress report or draft pamphlet be brought to the 2023 Conference Committee on Treatment and Accessibilities.

- The committee reviewed and accepted a progress report on military audio interviews and suggested that the trustees' Cooperation with the Professional Community/Treatment and Accessibilities Committee:
  - Reach out to military senior leadership.
  - Seek interviews from members in various military/armed forces branches.
  - Consider broader distribution channels, through diverse communication methods such as AA Grapevine, La Viña, WhatsApp, and *LIM*.
  - Distribute a questionnaire to interviewees for the audio-military project.
  - The military consultants on the trustees' Cooperation with the Professional Community/Treatment and Accessibilities Committee develop a project plan that will include reporting to the entire trustee committee.
  
- The committee discussed the draft version of the A.A. Guidelines for Remote Communities and offered the following suggestions:
  - The committee encourages G.S.O. Publishing to continue to maintain the most current cultural terminologies.
  - Remove the names from the sharing in the guidelines (though currently anonymity protected; highlight the message rather than the name).
  - Remove the section "Three Challenges" and replace it with the title "Challenges in carrying the message to underserved populations" and include broader sharing with culturally sensitive language.
  - Remove the current sharing on sponsorship from the section "Spanish-Speaking Women in A.A. Remote Community" and include sharing that positively highlights the importance of sponsorship.
  - Also include in the section "Spanish-Speaking Women in A.A. Remote Community" information on special-interest meetings/groups, like what is shared in the Conference-approved pamphlets "Hispanic Women in A.A." and "Women and A.A."
  - Expand the section and title on online group/meeting resources to include a broader cross-section of digital sharing and resources.

The committee asked that the staff secretary to revise the service piece and looks forward to it being made available to Remote Committees once the updates have been made.

- The committee discussed the contents and format of Treatment Kit and Workbook. The committee noted with appreciation that the suggestions provided in the 2021 Committee Consideration that will be implemented at the next Kit update.
  
- The committee discussed the contents of the Accessibilities Kit and Workbook and suggested that the section "Sharing Experience" in the workbook include experience on A.A. members with service animals.

- The committee discussed the content and format of the Kit and Workbooks. The committee encourages G.S.O. to continue to explore and develop digital approaches to publishing and updating A.A. resources so that changes can be updated more quickly and efficiently with the most up-to-date resources for local committees. The committee also noted the importance that print versions also be made available to those who prefer to receive printed materials.
- The committee considered a request to remove the sentence “Nobody has ever died of lack of sleep” in the section “Getting plenty of rest” in the booklet *Living Sober* and took no action. The committee noted that the section includes this comment later in the chapter: “If the condition persists, it may be advisable to check with a good physician who understands alcoholism well.”

The committee elected Grace Flesher, delegate for Area 43 New Hampshire, chairperson; and Cheryl Snider, delegate for Area 55 Northwest Ohio, alternate chairperson.

**Conference Committee on Trustees**  
New York Marriott at the Brooklyn Bridge

April 25, 2022: 9:00 am – Noon

April 26, 2022: 9:00 am – Noon

The Conference Committee on Trustees met separately two times following the Equitable Distribution of Workload Meeting with the trustees' Literature Committee and the Joint Meeting with the trustees' Nominating Committee on April 24, 2022. The committee accepted the report of the trustees' committee and considered the following agenda items:

- A. Review slates of trustees and officers of the General Service Board of Alcoholics Anonymous, Inc.

The committee recommended that the following slate of trustees of the General Service Board be elected at the annual meeting of the members of the General Service Board on April 30, 2022, following presentation at the 2022 General Service Conference for disapproval if any:

Class A Trustees

Molly Anderson  
Linda Chezem, J.D.  
Sr. Judith Ann Karam, C.S.A.  
Hon. Kerry Meyer  
Al Mooney, M.D., FAAFP, FASAM  
Andie Moss  
Kevin Prior, MBA, CFA, CPA

Class B Trustees

Cathi Clark  
Jimmy Dean  
Josh Eggleston  
Francis Gilroy  
Tom Hoban  
Deborah Koltai  
Trish LaNauze  
Mike Lewis  
Paz Preciado  
Marita Hagen Rhinehart  
Irma Van De Bon-Nicol  
Carolyn Walsh  
**ECan Elect**  
**Pacific Elect**

The committee recommended that the following slate of officers of the General Service Board be elected at the annual meeting of the members of the General Service Board on April 30, 2022, following presentation at the 2022 General Service Conference for disapproval if any:

Chairperson:	Linda Chezem, J.D.
First Vice-Chairperson:	Jimmy Dean
Second Vice-Chairperson:	Francis Gilroy
Treasurer:	Kevin Prior, MBA, CFA, CPA
Secretary:	Cathi Clark
Assistant Treasurer:	Paul Konigstein*
Assistant Secretary:	Jeff Wine*

*\*G.S.O. employees*

B. Review slate of directors of A.A. World Services, Inc.

The committee recommended that the following slate of directors be elected at the annual meeting of the members of the A.A. World Services Corporate Board on April 30, 2022, following presentation at the 2022 General Service Conference for disapproval if any:

Cathy Clark	Carolyn Walsh
Vera Farrell	John Weis
Deborah Koltai	Bob Wilcox*
Clinton MacKenzie	Jeff Wine*
Irma Van De Bon-Nicol	

*\*G.S.O. employees*

C. Review slate of directors of AA Grapevine, Inc.

The committee recommended that the following slate of directors be elected at the annual meeting of the members of the AA Grapevine Corporate Board on April 30, 2022, following presentation at the 2022 General Service Conference for disapproval if any:

Molly Anderson

Coree Hogan

Chris Cavanaugh\*

Mike Lewis

Josh Eggleston

Paz Preciado

Cindy French

David Steward

Tom Hoban

*\*AA Grapevine employee*

- D. Discuss the revised “Procedures for a Partial or Complete Reorganization of the General Service Board, the A.A.W.S. or AA Grapevine Boards.”

The committee recommended that the “Suggested Procedure to Reorganize the General Service Board and the boards of A.A.W.S., Inc. and AA Grapevine, Inc.” be approved as one acceptable pathway to a whole or partial reorganization of the Boards, understanding that, as provided by the Conference Charter, the final process will be determined by whichever General Service Conference might be considering reorganization.

- E. Consider request to revise the pamphlet “Do You Think You're Different?” to include stories reflecting greater diversity.

The committee recommended that the trustees’ Literature Committee revise the pamphlet “Do You Think You're Different?” to update the stories to represent greater diversity and bring back a draft pamphlet or progress report to the 2023 General Service Conference.

#### Committee Considerations:

- The committee reviewed the resumes, and approved as eligible for election, all Class B trustee candidates for the Eastern Canada and Pacific regions.

- The committee considered a request to revisit highlighting service roles at the group level in the pamphlet “The A.A. Group” and took no action. The committee appreciated the discussion about the role and attitude of humility of trusted servants. They acknowledged that the phrases “holding office” and “officer” are used in several sections of the pamphlet, and it is clear that they have equivalent meaning to being a trusted servant. It was also noted that groups are free to adapt the inventory questions to suit their needs.
- The committee reviewed the pamphlet “Do You Think You're Different?” and requested that the trustees’ Literature Committee begin to look at the accuracy and effectiveness of direct translation practices, resulting in an ineffective vehicle to presenting an authentic and culturally relevant message to linguistic communities.
- The committee also requested that AA Grapevine consider using “Do You Think You're Different?” as a recurring theme. This would allow for the presentation of a diverse group of current voices finding a common identification.
- The report of the trustees’ Nominating Committee noted they had begun discussion of thread-based forums and that more discussion is needed. The Conference committee had a discussion on thread-based forums which could allow better communication throughout the Conference structure and is forwarding a summary of their suggestions to the trustees’ Nominating Committee.

The committee elected Ken Thornhill, delegate for Area 45, Southern New Jersey, chairperson; and Kathy Reilly, delegate for Area 03, Arizona, alternate chair.